

E-396588 - Support Ticket Resolved [E-396588]

10 ileti

noreply@support.networksolutions.com <noreply@support.networksolutions.com>

29 Eylül 2025 14:38

Yanıtlama Adresi: noreply@support.networksolutions.com

Alıcı: selimerman@gmail.com



Dear Selim Erman,

We hope this message finds you well. Our escalated support team has successfully worked on your recent ticket E-396588. We sincerely apologize for any inconvenience this may have caused and appreciate your patience throughout this process.

Resolution Details:

Thank you for your patience as we reviewed the status of the domain you had backordered. Unfortunately, it was identified that the domain was not secured for as the winner, and it is currently under different ownership.

We'd like to kindly remind you that while a backorder increases your chances of acquiring a domain if it becomes available, it is not a guarantee. In some cases, multiple parties may already have backorders places, or the domain may proceed to an auction, in which active participation is necessary to secure ownership.

We completely understand how disappointing this news may be, and we are truly sorry we not have better results to share with you. At this time, we will not be able to assist further in acquiring the domain on your behalf.

We appreciate your business and the opportunity to assist you. If there's anything else we can do for you, please don't hesitate to reach out.

Thank you for choosing Network Solutions .

Best regards,
Tara S
Escalated Support Team.



Your services are subject to the terms and conditions set forth in our [Service Agreement](#), which you accepted at the time of purchase. Please note, in accordance with our [Privacy Policy](#), we will continue to send you notices and other important information affecting your account or services in order to fulfill our obligations to you.

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-- Do not delete or change the following text --

Security code: ^^yjn4k0GTCh9eTZN/agBZXsHwdsid8t8pEmkr0jkl9qw=^^

The above code helps us secure your communication.

Selim Erman DURANAY <selimerman@gmail.com>
Alıcı: noreply@support.networksolutions.com

29 Eylül 2025 15:00

There must be a mistake. I requested a backorder for this domain at the time. If there were multiple bidders, an auction-like process should have been implemented. It's not right to register it directly with someone else. I will investigate this situation legally. However, I urge you to reconsider first and, if there are other bidders, to quickly enter an auction process. Submitting this domain to another buyer is against ICN regulations. I would like to remind you to renew your search and confirm that you requested payment from my credit card on August 12th. Please verify this information. If the process is complete to resolve the issue, I will begin legal action.

noreply@support.networksolutions.com <noreply@support.networksolutions.com>, 29 Eyl 2025 Pzt, 14:38 tarihinde şunu yazdı:

[Alıntılanan metin gizlendi]

--
Selim Erman Duranay
Genel Müdür
Seed Bilgi Teknolojileri A.Ş.
Ofis : 03125033353
Cep : 05342318056
Ankara Teknoloji Köprüsü Kuluçka Merkezi,
İlkadım Mah. Yeşil Vadi Cad. No:41 Ofis No:36
06450 Çankaya / Ankara
bilgi@seedbilgiteknolojileri.com



Mail Delivery Subsystem <mailer-daemon@googlemail.com>
Alıcı: selimerman@gmail.com

29 Eylül 2025 15:01



Adres bulunamadı

noreply@support.networksolutions.com e-posta adresi bulunamadığından veya e-posta alamadığından iletiniz teslim edilemedi.

DAHA FAZLA BİLGİ

▲ Bu bağlantıyla üçüncü taraf bir siteye yönlendirileceksiniz

Uzak sunucunun yanıtı şuydu:

550 5.4.1 Recipient address rejected: Access denied. For more information see
<https://aka.ms/EXOSmtpErrors> [CH3PEPF0000000C.namprd04.prod.outlook.com 2025-09-29T12:01:10.369Z
08DDFADA246369EB]

Final-Recipient: rfc822; noreply@support.networksolutions.com
Action: failed
Status: 5.4.1
Remote-MTA: dns; support-networksolutions-com.mail.protection.outlook.com.
(2a01:111:f403:c946::2, the server for the domain [support.networksolutions.com](https://aka.ms/EXOSmtpErrors).)
Diagnostic-Code: smtp; 550 5.4.1 Recipient address rejected: Access denied. For more information see
<https://aka.ms/EXOSmtpErrors> [CH3PEPF0000000C.namprd04.prod.outlook.com 2025-09-29T12:01:10.369Z
08DDFADA246369EB]
Last-Attempt-Date: Mon, 29 Sep 2025 05:01:10 -0700 (PDT)

 **noname**
3K

Selim Erman DURANAY <selimerman@gmail.com> 30 Eylül 2025 18:33
Alici: noreply@support.networksolutions.com, support@support.networksolutions.com

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[Alıntılanan metin gizlendi]

[Alıntılanan metin gizlendi]

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
Alıcı: selimerman@gmail.com

30 Eylül 2025 18:33



Adres bulunamadı

noreply@support.networksolutions.com e-posta adresi bulunamadığından veya e-posta alamadığından iletiniz teslim edilemedi.

DAHA FAZLA BİLGİ

▲ Bu bağlantıyla üçüncü taraf bir siteye yönlendirileceksiniz

Uzak sunucunun yanıtı şuydu:

550 5.4.1 Recipient address rejected: Access denied. For more information see <https://aka.ms/EXOSmtpErrors> [BL6PEPF0001AB4C.namprd04.prod.outlook.com 2025-09-30T15:33:31.548Z 08DDFB182389F287]

Final-Recipient: rfc822; noreply@support.networksolutions.com

Action: failed

Status: 5.4.1

Remote-MTA: dns; support-networksolutions-com.mail.protection.outlook.com.

(2a01:111:f403:f902::, the server for the domain support.networksolutions.com.)

Diagnostic-Code: smtp; 550 5.4.1 Recipient address rejected: Access denied. For more information see

<https://aka.ms/EXOSmtpErrors> [BL6PEPF0001AB4C.namprd04.prod.outlook.com 2025-09-30T15:33:31.548Z 08DDFB182389F287]

Last-Attempt-Date: Tue, 30 Sep 2025 08:33:31 -0700 (PDT)



noname

3K

Selim Erman DURANAY <selimerman@gmail.com>
Alıcı: support@support.networksolutions.com

30 Eylül 2025 18:33

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[Alıntılanan metin gizlendi]

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Yanıtlama Adresi: noreply@support.networksolutions.com
Alıcı: selimerman@gmail.com

30 Eylül 2025 18:34



Hello,

Thank you for reaching out to us! The case # E-396588 you are responding to has been closed. If you would like to get in contact with us again, please use the link below and select your preferred option to reach out to our support team. We look forward to answering any questions you may have!

<https://www.networksolutions.com/knowledge>

Best Regards,
Your Network Solutions Support Team



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support@networksolutions.com <support@support.networksolutions.com>
Alıcı: Selim Erman DURANAY <selimerman@gmail.com>

30 Eylül 2025 18:34

Thank you for contacting Network Solutions, the email that you have sent to support@networksolutions.com is not monitored. To view your options for support please go to <https://www.networksolutions.com/knowledge>

support@networksolutions.com <support@support.networksolutions.com>
Alıcı: Selim Erman DURANAY <selimerman@gmail.com>

30 Eylül 2025 18:34

[Alıntılanan metin gizlendi]

noreply@support.networksolutions.com <noreply@support.networksolutions.com>
Yanıtlama Adresi: noreply@support.networksolutions.com
Alıcı: selimerman@gmail.com

30 Eylül 2025 18:35

[Alıntılanan metin gizlendi]